TWIN VEE
POWERCATS CO.

Warranty Claim Form

Dealership		**Phone**	
Contact		**Email**	
Owner		**HIN**	
Hours requested		**Twin Vee approved**	
Date sent		**Twin Vee Date**	
Ship to address		**Purchase date**	
Photos attached			
Complete photos			

Parts needed from Twin Vee:	**Qty:**

Repair Job Descriptions:

Service Manager:		Date	
Customer:		Date	
Twin Vee:		Date:	

*****NOTE: All warranty claims must be submitted with a detailed listing of materials and labor needed to complete a repair(s). Warranty Claim Forms must be completely filled out and a copy needs to be emailed to warranty@twinvee.com. Please do not just send an email requesting warranty repairs. You must send in the completed Warranty Claim Form. If you are unsure about the number of labor hours needed to make the repair, please estimate as best as you can by referencing the "Warranty Flat Rate card for warranty repair" for the Twin Vee approved labor needed for certain tasks. Twin Vee established labor rate is $120.00 per hour. Once your claim has been reviewed, you will be notified of the claim acceptance or denial. All claims must be approved prior to any work being accomplished.**

If the warranty repairs need to be completed at the factory, do not just drop your boat off. All factory repair work must be scheduled and you will be notified of available drop off dates. Prior to delivering your boat to the factory, please remove any/all personal belongings, loose equipment, etc. Twin Vee will not be responsible for missing, lost or damaged non-factory installed items. All warranty inquiries and communication will need to go through warranty@twinvee.com email. Please do not call the factory about warranty claims. At times an individual from our staff may reach out to you by phone, but the primary mode of communication must be through email.